

CBW Privacy Notice

At CBW, we are committed to protecting and respecting your privacy. This Privacy Notice explains how we collect, use, disclose, and protect your personal information when you use our services.

1. Information We Collect:

We may collect and process the following data about you:

- Contact information including name, address, email address, and phone number.
- Financial information such as bank details for processing payments.
- Property information if you are buying, selling, or renting a property through us.
- Any other information you provide to us during your interactions with our services.

2. How We Use Your Information:

We use your personal information for the following purposes:

- To provide you with the services you have requested, such as property sales, lettings, and management.
- To communicate with you regarding your property needs and updates.
- To process payments and financial transactions.
- To comply with legal obligations, such as anti-money laundering regulations.
- To improve our services and tailor them to your needs.

3. Disclosure of Your Information:

We may disclose your personal information to third parties in the following circumstances:

- To contractors and service providers who assist us in delivering our services.
- To comply with legal obligations or to protect our rights, property, or safety.
- With your consent or at your direction.

4. Data Security:

We are committed to ensuring that your information is secure. We have implemented appropriate technical and organizational measures to safeguard your personal information against unauthorized access, disclosure, alteration, or destruction.

5. Your Rights:

You have the following rights regarding your personal information:

- The right to access and receive a copy of the personal information we hold about you.
- The right to request correction of any inaccurate or incomplete personal information.
- The right to request deletion of your personal information under certain circumstances.
- The right to object to the processing of your personal information.
- The right to withdraw consent to the processing of your personal information where consent is the lawful basis for processing.

6. Contact Us:

If you have any questions or concerns about our Privacy Notice or the way we handle your personal information, please contact us on 01970606060 or lettings@cbwpropertymanagement.co.uk.

7. Changes to Our Privacy Notice:

We may update our Privacy Notice from time to time to reflect changes in our practices or legal requirements. We will notify you of any material changes by posting the updated Privacy Notice on our website or by other appropriate means.

By using our services, you consent to the collection and use of your personal information as described in this Privacy Notice.